

BRUCE SPENSER MSc LCGI MCIQB
Chartered Builder, Building Surveyor (CIOB) and Energy Assessor

12 Forburg Road, Stoke Newington, London N16 6HS
Tel: 020 8806 2400 Tel: Mobile: 07872106593
info@spenserassociates.co.uk www.spenserassociates.co.uk



Contents

Qualifications – Bruce Spenser MSc LCGI MCIQB.....	1
References:.....	1
Structural and Home Surveys Combined.....	1
Party Wall Surveyor.....	3
Procurement (Design, Planning and Building Control, Project Management, Contract Administration).....	4
Other Professionals.....	5

Qualifications – Bruce Spenser MSc LCGI MCIQB

- Master of Science (with commendation) Building Surveying – Northumbria University.
- Licentiate of City and Guilds
- Member of the Chartered Institute of Building
- SAP New Build and DEA (Energy Assessment)
- Diploma in Home Inspection
- C&G 7407 Pts 1 and 2 FE Lecturer
- British Army Instructor

References:

Structural and Home Surveys Combined

Bruce -- just a note of thanks: we completed the sale today. I must say this came down entirely to your work this week -- you literally saved this deal, so I am very very grateful for your efforts. I presume your business is well established but if you ever need a referral please do come to me.

I made the payments yesterday afternoon NY time, so you should have them by now. If not, hopefully by Monday.

All the best,

Tim Tim Nollen (Macquarie Securities) [Tim.Nollen@macquarie.com]

Hi Bruce

Thank you for your prompt and thorough service and for making it so easy for us - this is the most hassle-free appointment we have experienced in some time.

I have requested a bank transfer and you should receive the funds within the next week, reference Simon Heys. Please let me know upon receipt on the money.

We will consider our options from here and I will certainly be in contact if you can be of any further assistance in future.

Best regards
Simon Heys [si@simonheys.com]

Dear Sir,

It is with pleasure that I can recommend Bruce Spenser for surveying work. We recently used his services before buying a house in North London. The survey was a combination of a home buyers report and a structural survey. The work was carried out the day after it was commissioned and the report arrived a day after that. Although I am inexperienced in such matters, I felt that the report struck a good balance between caution and realism. It was detailed and comprehensive yet readable and not over-elaborate. Mr Spenser remained approachable throughout and in fact, for some time after, to answer additional questions that we had. He is obviously highly professional yet remains transparent and helpful at all times. I would not hesitate to call on his services in future.

Allard van Halm 07545324191

[Very good surveyor. Used him twice and have recommended him to friends and others.](#)
[Thanks.](#)
[Mikis Michaelides.](#)

Unfortunately we were not successful with our offer on the property at xxxxxx Road as the vendor excepted an offer from a chain free buyer.

If our offer had been accepted we would have used your services as I found you very professional and the information forwarded to me very detailed. You came across much more professional and friendly than other people/companies I had contacted for a quote.

If a project like this comes up again in the future (we are searching) I will be sure to contact you.

MS MARY TR____

Hi Bruce,
Thanks very much for the thorough report and your time too.
I have forward the invoice to Silas who will be payng this.
Many thanks for your help.
Mary
MATT BIS_____

Dear Bruce
Many thanks for your time and professional consideration yesterday. I'll digest the report over the weekend. In the meantime, I've transferred funds as per your invoice to your account.
Thanks again, and
Best Regards
Matt

STEVE RI--
Bruce,
Thank you very much for turning this round quickly - to confirm receipt of the survey and the invoice.
We'll read through in detail and give you a call tomorrow if we have specific queries.
Kind regards

Dear Bruce, we are going ahead with the purchase of Palace View and the vendor agreed to deduct £10000.
Thank you.

We were very impressed by the quality of service received from Mr Spenser and appreciated the timely way he dealt with our situation. Mr Spenser responded to our questions in a very professional manner and we were happy to give him further work in view of his favourable price structure. His inspection and report were invaluable in helping us to resolve a structural problem with our home.

Daniel and Marian

Party Wall Surveyor

Dear Bruce,

Sorry for the delay responding to you as I was away on holiday.

I will gladly give you some feedback and let you use it as you describe below.

I was in a very stressful situation and very worried my building project would fall through due to an endless party wall dispute that would ruin me. Thanks to your advice, all the difficulties could eventually be overcome and cost a reasonable price. In unscrupulous hands, I believe I could have ended up paying 5 times the amount and be forced to abandon my project in addition to the financial loss.

I was extremely relieved and grateful at the end of the party wall procedure thanks to your assistance.

I am very happy to recommend you and have already done so informally to friends and acquaintances in the form of " If you need a party wall surveyor, ask me, I know a good one "

Kind Regards,
Fabienne Bonzon

Quality – excellent, everything produced to a high standard. Results/feedback always very clear.

Time/Responsiveness – very efficient. Work produced extremely quickly. Always felt that you were available if we needed contact.

Hope that's helpful and feel free to quote any of it

Hope you're keeping well

Paul and Laura

Procurement (Design, Planning and Building Control, Project Management, Contract Administration)

Thank you Bruce. Of course your hand in this project has also proven invaluable and allowed the project to complete very successfully.

I have transferred a total of £1892.42 inclusive of VAT to Basement Master, which I believe concludes our agreement.

Thank you all.

Pete

Paid with many thanks. Kelyn and I really appreciate how much having you involved in our project has helped us and improved the outcome for all of us.

Pete

PROCUREMENT CLIENT – GRAHAM O'B

Hi Bruce,

Please do - I would be glad to recommend your services.

Re the final certificate - there is nothing outstanding and all certificates have been received so please go ahead.

Regards

Graham

On 23 Jan 2010, at 17:16, Bruce Spenser MCI0B wrote:

> Dear Graham
>
> I am going to put a reference page on my website with possibly some
> photographs - could I use this email below (or some other words you
> provided) and some site photos? Please don't feel obliged.
>
> Best Wishes

Other Professionals

CHRIS WEBSTER – CHARTERED ENGINEER

I have known Mr Spenser for over 25 years in a professional capacity for domestic building work. He has a broad experience of all manner of building works from major structural alterations to minor cosmetic work. This covers drainage, plumbing, electrical and builder's work.

I have never questioned (or had cause to question) his professional integrity. He has always been honest and straightforward in his work.

I know that he has made a constant effort to keep up with changes in the building industry and maintain his professional qualifications.

I have found that to work with him has been pleasant and satisfying.

I have no hesitation in recommending him.

Regards,

Christopher D Webster CEng MIStructE MSocCE(Fr)